Ask Our Expert Technician

At Jackson & Sons, we pride ourselves on having the most experienced and knowledgeable technicians in the area. All of their training and experience not only allows them to diagnose any problem with your a/c system, it helps them answer a wide variety of questions from our customers with ease. We’ve invited one of our technicians, Eric, to answer a few questions that we typically hear from customers and better explain how you can save money on your utility bills.

Do I need to have a bi-annual tune-up even if my unit is only a couple years old? Eric—Absolutely! The bi-annual tune-up prepares your unit for peak seasons, and even newer units could use a thorough cleaning and check-up. Also, your bi-annual tune-up is essential for identifying smaller problems with your a/c system before they become bigger ones. Your tune-up can prolong the life of your unit and can prevent more serious issues later.

What are a couple simple things I can do to save money on my utility bills? Eric—The first thing I would do is make sure my filters are clean and clear. Dirty filters can prevent the air from moving easily through your home, causing your a/c system to work harder than it needs to. Next, I would check the seals around my doors and windows. Gaps around your home leave room for the cool air to escape, causing your a/c system to run longer to reach the desired temp. If the gaps around your home are too big, your a/c system may never stop running.

Is it more energy efficient to leave my thermostat at a set temperature or change it to adjust with my home’s comfort? Eric—We get this question all the time, and it’s a tricky one! Here’s the best answer: The smaller the distance between the temperature outside and the temp set on your thermostat, the less your a/c system has to work to reach the desired temp. Now, here’s my recommendation: invest in a programmable thermostat. They will keep your unit from running while the house is empty, and keep your home cool when you’re home. Hopefully, these responses answered a few of your own questions, but at the very least you can take away some great tips to make your home more energy efficient. For even more helpful information, make sure you visit JacksonAndSons.com. And as always, for fast and reliable a/c service from expert technicians, you can rely on Jackson & Sons to keep you comfortable all summer long.

Relay for Life

This past May, the Jackson & Sons family once again participated in the Relay for Life at the Wayne County Regional Agricultural Fair Grounds. We were been busy all spring raising almost $4,000 for the American Cancer Society, which helps support cancer research, funds support programs, and assists families in paying for accommodations and travel expenses. Our team took 2nd place for the “Best Campsite Theme.” It was an incredible opportunity for everyone to unite as a community by honoring cancer survivors and remembering those we’ve lost as well as raising money to support the American Cancer Society.

(ALMOST) FREE FAMILY FUN!

- Shop the Block: Support local business owners at this quarterly event, Sept. 26, Dec. 5
- Sprinkler Fun Days: Help your kids stay cool this summer with a giant sprinkler at the Cornerstone Commons. Every Thursday from 3pm to 4pm
- Center Street Jam: The summer music concert series is back on Center St. in Downtown Goldsboro. Every other Thursday starting May 15 from 6pm to 9pm
- Taste of Wayne County: Bring your family and sample all the culinary treats of Wayne County. Oct. 11, from 11am to 1:30pm.

CHICKEN–BROCCOLI MAC AND CHEESE

A simple cheese sauce seasons the pasta, chicken, and broccoli in this quick dinner. Even kids love it!

Time: 21 min | Yield: 4 Servings

Ingredients:
- 8 ounces dried rigatoni
- 2 cups fresh broccoli florets
- 5.2 ounce package semisoft cheese with garlic and fine herbs
- 3/4 cup milk
- 1/4 cup oil-packed dried tomatoes, drained and snipped
- 1/4 teaspoon freshly ground black pepper

Instructions:
- In large saucepan cook pasta according to package directions, adding broccoli florets during the last 3 minutes of cooking time. While pasta is cooking, remove 2 cups of cooking liquid. Coarsely chop chicken.
- Drain pasta and broccoli; set aside. In same saucepan combine cheese, the 3/4 cup milk, tomatoes, and 1/4 teaspoon freshly ground black pepper. Cook and stir until cheese is melted. Add pasta mixture and chicken. Heat through.

 Join Jackson & Sons at the Center Street Jam

Jacksons & Sons will be the exclusive sponsor of the July 10th the Coastline Band. The Center Street Jam is a great event, and we’re thrilled to be the exclusive sponsor of the July 10th show. Join us in downtown Goldsboro from 6pm to 9pm and enjoy great food and great music.
**Indoor Fun for the Family**

Now is the perfect time for the family to enjoy some summer fun together. But on those 90-degree days, being outside for hours may not seem like a very fun idea. Here are a few clever ways you and your family can beat the heat and have a great time inside.

**Camp-in:** Move those couches and chairs and set up a tent right in the middle of the living room; you can beat the heat and get away from those pesky bugs. For added effect, try escaping the creature comforts of your home and use only the things you would normally take with you on a camping trip. Just don’t set up a campfire in your living room.

**Make Your Own Board Game:** Take the best parts of every game you love and throw them all into one. Roll a die, use a game board, draw playing cards; it’s your game, you make the rules. Even if there is no winner, everyone will have fun acting out and being silly together.

**Have an indoor scavenger hunt:** No one knows your home better than your family; but how well do you know what’s inside your home? Create a scavenger hunt list and have each member of the family see just how much they can find. For added fun, have everyone make something out of a few objects from the list.

So the next time you and your family are itching to do something but it’s just too hot to be outside, remember all of the things you can do in your home. It doesn’t matter where you are, as long as everyone is having fun together.

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**Duct System Leakage Test**

Do some rooms in your home feel hotter than others? Does your AC always run, but your home never gets to the temperature set on your thermostat? Have you noticed a build up of material around the vents in your home? The cold air from your unit may be escaping through tears, gaps or holes in your AC’s vent system, and material around your vent opening could be sneaking in through the same holes.

A duct system leakage test from Jackson & Sons measures exactly how much air is being lost due to leaks and holes, and we provide you with our recommendations for fixing the problem.

The spring and early summer is the perfect time to make sure your duct system is sealed and ready to deliver cold air to your home during the hot months ahead. So, call to schedule your duct system leakage test today, and make sure your home is sealed and safe for the upcoming summer and for years to come.

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**Spring/Summer Rebates**

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